

Compuware Common Configuration Plugin

Plugin Information

View Compuware Common Configuration on the [plugin site](#) for more information.

Overview

The Compuware Common Configuration provides configuration settings that are shared by other Compuware Jenkins plugins.

Prerequisites

The following are required to use this plugin:

- Jenkins
- Jenkins Credentials Plugin

Product Assistance

Compuware provides assistance for customers with its documentation, the FrontLine support web site, and telephone customer support.

FrontLine Support Web Site

You can access online information for Compuware products via our FrontLine support site at <https://go.compuware.com>. FrontLine provides access to critical information about your Compuware products. You can review frequently asked questions, read or download documentation, access product fixes, or e-mail your questions or comments. The first time you access FrontLine, you must register and obtain a password. Registration is free.

Compuware also offers User Communities, online forums to collaborate, network, and exchange best practices with other Compuware solution users worldwide. Go to <http://groups.compuware.com/> to join.

Contacting Customer Support

At Compuware, we strive to make our products and documentation the best in the industry. Feedback from our customers helps us maintain our quality standards. If you need support services, please obtain the following information before calling Compuware's 24-hour telephone support:

- The name, release number, and build number of your product. This information is displayed in the **About** dialog box.
- Installation information including installed options, whether the product uses local or network databases, whether it is installed in the default directories, whether it is a standalone or network installation, and whether it is a client or server installation.
- Environment information, such as the operating system and release on which the product is installed, memory, hardware and network specification, and the names and releases of other applications that were running when the problem occurred.
- The location of the problem within the running application and the user actions taken before the problem occurred.
- The exact application, licensing, or operating system error messages, if any.

You can contact Compuware in one of the following ways:

Phone

- USA and Canada: 1-800-538-7822 or 1-313-227-5444.
- All other countries: Contact your local Compuware office. Contact information is available at <https://go.compuware.com>.

Web

You can report issues via FrontLine.

Note: Please report all high-priority issues by phone.

Mail

Customer Support
Compuware Corporation
One Campus Martius
Detroit, MI 48226-5099

Corporate Web Site

To access Compuware's site on the Web, go to <https://www.compuware.com>. The Compuware site provides a variety of product and support information.

Change Log

Version 1.0.6

- Fixed help for for the CES URL field.

Version 1.0.3

- Added the CES URL field to specify a URL for Compuware Enterprise Services (CES). This URL is used by other Compuware plugins that leverage REST APIs hosted by CES, for example Compuware's ISPW.

Version 1.0.0

- Moved host connection information to this common plugin to be used by all Compuware plugins.